

SERVICE REQUESTS

Resident(s) are provided 24-hour contact with Service Personnel. All maintenance service requests are handled through our office at (814) 234-5750

Nittany Gardens phone (814) 238-2092. University Terrace phone (814) 238-4911. Pheasant Glen phone (814) 235-1377. Please call during our regular office hours 8:30a.m. through 6:00 p.m. Monday through Friday.

EMERGENCIES

Call our 24 hour maintenance service at (814) 234-5750 to speak with our answering service. (Nittany Gardens (814) 238-2092, University Terrace (814) 238-4911, Pheasant Glen (814) 235-1377). Emergencies for which a service person will be dispatched include:

1. No electric power (if you have circuit breakers in your apartment, please check before calling).
2. No heat.
3. Broken water line or water leaking into your unit.
4. Sewer and/or commode overflowing. Turn off water main valve at base of commode to limit flooding.
5. Vandalism.
6. Smell of burning substance, gas, etc.
7. Fire.
8. Carbon Monoxide Detector going off.

OTHER EMERGENCY NUMBERS

AMBULANCE:	911
DOG LAW ENFORCEMENT:	(814) 238-3721
FIRE:	911
POLICE:	911
STATEPOLICE:	(814) 355-7545